Permit Efficiency Implementation

Solid Waste Item 2: Expedite solid waste permit review and issuance processes.

Action Item Number 3: "Assign an accessible single point of contact (SPC) within DEQ to coordinate and expedite communications with permittee. Define the SPC role and responsibilities, ensure proper training, and pilot and refine the approach.

- The Single Point of Contact will be the Waste Compliance Manager located in each of the DEQ Regional Offices. Contact information is listed in Item 4 below. Permittees and citizens who already know the players in solid waste will continue their present contact. Example - If you're talking to the regional permit writer, then continue that process on permit issues.
- 2. The Single Point of contact will answer any and all questions but will refer to another person if the details that the caller seeks are not known by the Single Point of Contact.
- 3. We WCM's will act as pilots and critique the process at the WCM quarterly meetings.
- 4. Contact Information: Regional Waste Compliance Managers

Tidewater Regional Office - Milton Johnston - 757-518-2151 - mljohnston@deq.virginia.gov

Piedmont Regional Office - Robert Timmins - 804-527-5161 - rhtimmins@deq.virginia.gov

Northern Regional Office - Richard Doucette - 703-583-3813 - rcdoucette@deq.virginia.gov

Valley Regional Office - Graham Simmerman - 540-574-7865 - ghsimmerman@deq.virginia.gov

West Central Regional Office - Aziz Farahmand - 540-562-6872 - <u>afarahmand@deq.virginia.gov</u>

South Central Regional Office - Robert Goode - 434-582-6217 - rpgoode@deq.virginia.gov

Southwest Regional Office - Dallas Sizemore - 276-676-4842 - <u>drsizemore@deq.virginia.gov</u>